



I am honored that the Governor of Puerto Rico, the Hon. Ricardo Rosselló Nevares, appointed me to serve as the Administrator of the General Service Administration (ASG) of the Government of Puerto Rico.

ASG begins a new chapter in an effort to transform the agency to more effectively execute its mission and its vision to serve the General Service function for the Government of Puerto Rico within the Office of the Chief Financial Officer (CFO). This effort could not come at a more important timer given the fiscal and operational challenges that the Government of Puerto Rico is facing today, which is why I am expressly committed to undergoing this transformational effort.

ASG was created to integrate and simplify the services provided to agencies across the Government of Puerto Rico. However, we must recognize that over the years the ASG has suffered from inadequate technology and a lack of accountability, which is what we will directly address and change.

This transformation will also require a change in culture. Our transformation will be rooted in the values of Transparency, Accountability and Customer Focus. These values will guide our activities and drive us to better execute the ASG mission for the Government of Puerto Rico.

This Strategic Plan is designed to build the policies, processes and organizational capabilities to provide the rest of our government with efficient and effective support services.

I will work hard to serve Puerto Rico, and will use my experience, leadership, and knowledge to contribute to this agency's transformation. I look forward to working with my colleagues throughout the Government of Puerto Rico during this next fiscal year and beyond.

Ottmar J. Chávez Piñero
Administrator
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